

WORKING TOGETHER WITH MEETINGHOUSE FAMILY PHYSICIANS

Welcome to our practice. In order to give you the most time and personalized care, we need to try to make things as efficient as possible. Below are tips that will help both you and us, and will allow us to have the time to address our patients' concerns.

Contact: We welcome contact through your patient portal. <http://meetinghousefamilyphysicians.com/stiportal/>

If you want an appointment, state the reason for the appointment and give us some time and date ranges. When we give you an appointment back by email, we will ask you to confirm by replying to the email.

The Patient Portal is good for:

1. General health questions. (*for example:* do I need flu shot?)
2. Follow-up on recent medical visits to this office.
3. General follow-up of a chronic condition. (*for example:* giving us data on your home blood sugars or blood pressures.)
4. Requests for medication refills of meds we have prescribed. (Please give us the medication and pharmacy.)
5. If you question whether you need to make an appointment.
6. Requests for lab results.

Do not use the patient portal for:

1. Asking us to research a medical topic.
2. Medical advice for conditions or symptoms that are new, or where we have not seen you for that condition.
3. Highly confidential information that is best conveyed in person or by phone.
4. Information which requires urgent or immediate action.

Web-Site: Please visit it at www.meetinghousefamilyphysicians.com for useful medical information.